



Freedom of Ideas



Suggestions Management System

Vision Lines is Suggestion Management Software streamlines the suggestion management business process throughout its life cycle that includes: suggestion submission, evaluation, rewarding, and implementation follow up.

Submission

Suggestion Submission

- Submit single or group suggestion
- Attach any number of documents
- Suggestion-level discussion forum
- Automatic detection of duplication with other suggestions before submission
- Track the status of the suggestion
- Receive notifications whenever an action is taken on the suggestion
- Search criteria includes suggestion number, dates, department, status, subject, and the user

Evaluation

Evaluate the Suggestion

- Duplication detection feature helps coordinator to review and verify the suggestion
- Evaluate implementation feasibility by specialized evaluator
- Assess the value of the suggestion and specify the rewarding points accordingly
- User-defined evaluation criteria and rewarding matrix
- Allows to include multiple evaluator and calculates the average value of assessment points

Rewarding

Rewarding Points

- The system retains the points obtained by the suggestion provider accumulatively
- The Committee coordinator can create transactions to add or deduct suggestion points manually
- User can search for transactions and issue statement of points for any suggestion provider
- The system allows adding bonus points during the various stages of the suggestion
- Points can be granted to the members of the suggestion committee as a bonus for every processed suggestion

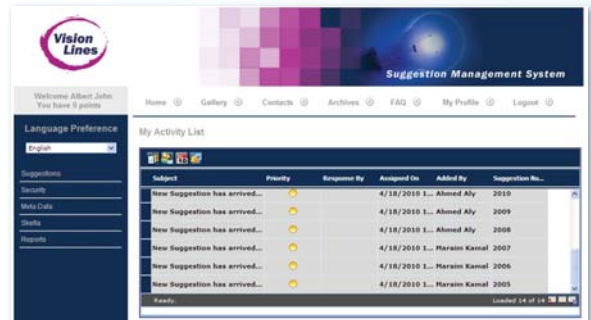
Implementation

Implementation of Suggestion

- Evaluator / Project Manager can specify multiple implementation tasks and milestones dates
- Project Manager can select responsible employees for each required task
- The system will send reminder notification to the project manager before the date of milestones
- The project manager updates project progress by entering completion percentage and status

Why Suggestion Management Software?

- Improving the speed and performance of the work
- Achieving transparency by tracking the status of the suggestion during all stages
- Provide the ability to search for suggestions
- Provide reports and statistics
- Easy to change the course of action (approvals, escalation procedures, notices)
- Measuring the efficiency of employees and the application of key performance indicators



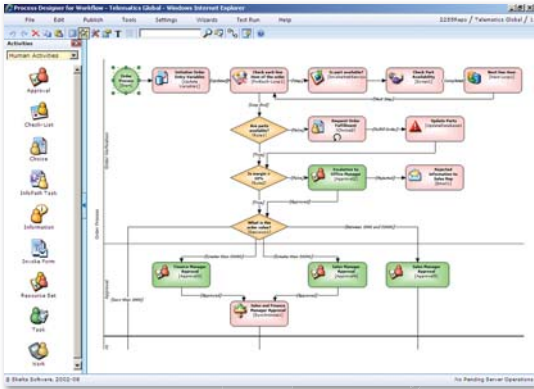
Key Features

- Bilingual user interface (English/Arabic)
- Workflow web-based application
- User authentication through active directory
- Available for employees and customers
- Automatic duplication detection
- Notification by SMS and emails
- Escalation of delayed actions
- Delegation of approval actions to other employees
- Flexibility of customizing and configuring the system through Meta data

www.visionlinesme.com



Skelta BPM.net workflow Engine



Process Designer

Skelta's graphical Process Designer is 100% web based tool similar to MS Visio. This is used to create simple to very complex process within browser window without any client side installation. It is completely drag and drop based environment, which allows the complete process to be modeled with an ease.

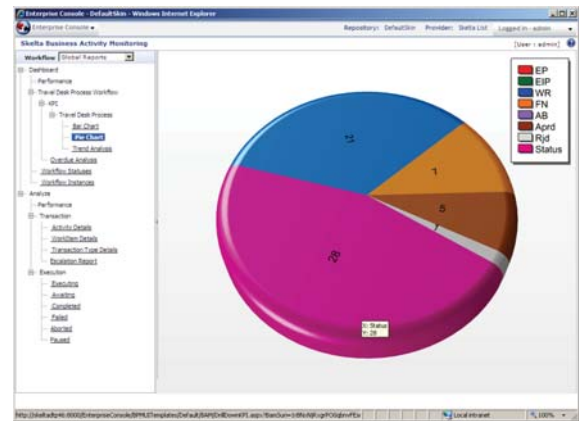
SharePoint

Skelta graphical Process Designer is hosted within share point. This enables business users to create share point based application.

KPIs and Business Activity Monitoring (BAM) Reports

Skelta's Business Activity Monitoring Dashboard provides powerful analytical tools for process optimization. It offers maximum control over process execution through real-time notification of exceptions/process violations and the ability to make business-level decisions in response to situations.

- Real-time reporting on current workflow statuses and instances
- Comprehensive analytical reports on transaction and activities - and process execution
- Intuitive filters to filter reports for specific processes
- Ability to customize and save report views
- Drill down graphical views of execution of specific workflow instances
- Business analyst view of current progress of a workflow
- Detailed reporting on users, activities, variables, and activity



Employees and customers can submit suggestions through easy-to-use touch screen kiosks that can be located in reception and break area.



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